

**COMPLAINT FORM**

*Century Banking Corporation Ltd ("CBC") welcomes feedback / complaints from its customers so that it can improve its services and satisfy its customers' needs. All complaints shall be treated fairly and dealt with in a timely manner and used to enhance services as necessary.*

Name:

Address:

Phone Number:  Fax:  Email:

Your Complaint:

Desired Outcome:

Date

Signature

**Please send completed form to:**  
*Risk Management & Compliance Department  
Century Banking Corporation Ltd  
Suite 410, 4<sup>th</sup> Floor, Barkly Wharf  
Caudan Waterfront, Port Louis*